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WANDER MANAGEMENT SOLUTION

Loretto Health and Rehab **ResidentGuard Case Study**

Background

Loretto Health and Rehab is located in Syracuse, NY. They are a long-term care facility with over 580 beds and 150 post-acute beds.

The facility's parent company, Loretto, owns several other facilities throughout Central New York. Throughout its history, Loretto has focused on responding to community needs in an innovative, caring fashion. Today, Loretto serves nearly 10,000 individuals a year through its extensive network of services.

The Challenge

Loretto Health and Rehab had been relying on a system that was 20 years old. This system provided little flexibility in configuration and functionality. Jack Pease, an Administrator at Loretto Health and Rehab, was looking for an integrated call/wander system that would allow them to expeditiously respond to wander and elopement events.

When providing independence to residents, they were concerned they were putting them at risk for elopement.

Bands integrate with nurse smart phones for immediate alerts.

The Solution

Loretto Health and Rehab explored multiple options before deciding Accutech's ResidentGuard wander management system was the best fit for their needs.

Loretto Health and Rehab has already seen a number of benefits as a result of implementing ResidentGuard in their facility. ResidentGuard saves employees a lot of time during the day as it allows them to know immediately if someone is having an issue, meaning they don't need to go back to the nurse station since the call and wander system is integrated into smart phones. This also makes things a lot quieter, providing a more professional environment and driving better quality of life for residents.

> Another reason we chose Accutech system was because of the excellent local service and support from **Special Care Systems**. In the rare circumstance of a service issue, Special Care Systems can be onsite the same day. A real piece-of-mind for any life safety system!"
>
> **Jack Pease**

Pease shares that having a wander management system makes their facility more attractive for patients and families, "They are concerned about their loved ones getting out, and now we have a system where that can't happen."

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Why Long-Term Care Facilities Love ResidentGuard LS 2400

60% of people with dementia or Alzheimer's will wander, which makes resident security a paramount concern for long-term care communities. The ResidentGuard LS 2400 wander management system provides safety and peace of mind, integrating directly with your existing security protocols and alerting systems.

ResidentGuard LS 2400 provides unique benefits

- ☑ **Discreet wander wearable** tag/band combination
- ☑ Scalable, modular platform **tailored to your exact needs**
- ☑ **Fewer false alarms** because of unique wireless frequency
- ☑ Resident photos (during elopement) at the door or nurse's station
- ☑ **Full integration** with existing security and nurse call platforms
- ☑ Free and local **24/7/365 customer support**

Hear directly from administrators & staff

> "The ResidentGuard wander management system has been one of those 'set it and forget it' type of systems, and when we have to call for more bracelets or questions the Accutech team is extremely supportive."
>
> **Fran Knapik, Head of Maintenance & Construction, Brookhaven Assisted Care**

> I like the ResidentGuard wander system because it allows our residents to have freedom of movement without feeling like they are being 'policed.' The notification comes through on our nurse call system via computer and wireless phones, making it quiet and easy for the staff to be notified."
>
> **Martha Martel, Executive Director, Ahava Memory Care Residence**

> The system has already been a lifesaver (literally!)"
>
> **Jon Casey, Administrator, My Place Residential Care**

> Accutech is superior when it comes to reliability, as we don't have the interference issues that were becoming common with the older, out of date systems. I would highly recommend Accutech to anyone looking to install or update a wander management system."
>
> **Shaun Kidd, Maintenance Director, Seasons Retirement Community**

> "After years of using a wander guard system with a lot of headaches, I began to look for another system that was more reliable and wouldn't cause false alarms. I found the Accutech system: it did everything I needed it to and it flat out works! We have been using it for more than 2 years without an ounce of trouble."
>
> **Lorin Darger, Director of Environmental Services, Haven of Flagstaff**

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